



SECTOR #

Patents

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

**Cheryl Camp Haynes, Trena Lynn Smith  
and Ronald D. Stanley**

Serial No. 09/474,643

Filed: December 29, 1999

For: **System and Method for Eliminating an  
Unnecessary Dispatch of a Service Technician**

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**TRANSMITTAL OF MISSING PARTS AND FILING FEE**

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Box Missing Parts  
Assistant Commissioner for Patents  
Washington, DC 20231

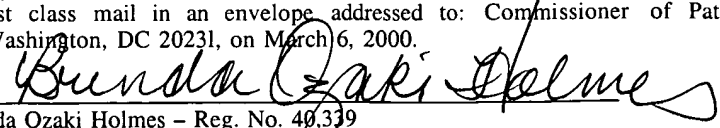
Sir:

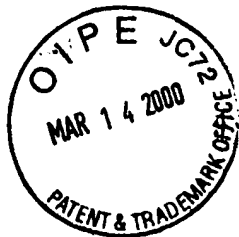
In response to the Notice of Missing Parts mailed February 15, 2000, the undersigned attorney for applicant hereby transmits:

1. three fully executed Declaration and Power of Attorney for Applicants;
2. PTO-1595 and one executed Assignment from the Applicants to BellSouth Intellectual Property Corporation;
3. two checks, \$820 to cover the basic filing fee and the surcharge for the late filing of these parts, and one check in the amount of \$40 to cover the assignment recordal fee; and

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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner of Patents and Trademarks, Washington, DC 20231, on March 6, 2000.

  
Brenda Ozaki Holmes - Reg. No. 40,339



a duplicate copy of PTO-1533 (Notice to File Missing Parts of Application—Filing Date Granted).

The filing fee is calculated as follows:

FOR:	NO. FILED	NO. EXTRA	SMALL ENTITY		OTHER THAN SMALL ENTITY	
			RATE	FEE	RATE	FEE
BASIC FEE				\$380		\$690
TOTAL CLAIMS	20 - 20 =	0	x9 =		x18 =	
INDEP. CLAIMS	3 - 3 =	0	x39 =		x78 =	
<input type="checkbox"/> MULTIPLE DEPENDENT CLAIM PRESENTED			+130 =		+260 =	
<input checked="" type="checkbox"/> LATE-FILING SURCHARGE			+ 65 =		+130 =	\$130
<input type="checkbox"/> FOREIGN LANGUAGE SURCHARGE			+130 =		+130 =	
			TOTAL		TOTAL	\$820

It is believed that the submission of these papers and this payment completes the filing of all necessary papers and it is therefore respectfully requested that the application be passed to the appropriate examining group for action on the merits.

Respectfully submitted,

By: Brenda Ozaki Holmes  
Reg. No. 40,339

JONES & ASKEW, LLP  
2400 Monarch Tower  
3424 Peachtree Road, N.E.  
Atlanta, Georgia 30326  
(404) 949-2400  
J&A Docket: 19260-1800/BS#98041



UNITED STATES DEPARTMENT OF COMMERCE  
Patent and Trademark Office

Address: COMMISSIONER OF PATENTS AND TRADEMARKS  
Washington, D.C. 20231

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NO./TITLE
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09/474,643 12/29/99 HAYNES

C 19260-1800/B

BRENDA OZAKI HOLMES ESQ  
JONES & ASKEW LLP  
2400 MONARCH TOWER  
3424 PEACHTREE ROAD NE  
ATLANTA GA 30326

0212/0215



2768

DATE MAILED:

02/15/00

**NOTICE TO FILE MISSING PARTS OF APPLICATION**  
**Filing Date Granted**

An Application Number and Filing Date have been assigned to this application. The items indicated below, however, are missing. Applicant is given **TWO MONTHS FROM THE DATE OF THIS NOTICE** within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a). If any of items 1 or 3 through 5 are indicated as missing, the **SURCHARGE** set forth in 37 CFR 1.16(e) of ☐ \$65.00 for a small entity in compliance with 37 CFR 1.27, or ☒ \$130.00 for a non-small entity, must also be timely submitted in reply to this NOTICE to avoid abandonment.

If all required items on this form are filed within the period set above, the total amount owed by applicant as a  
☐ small entity (statement filed) ☒ non-small entity is \$ 820.00.

☒ 1. The statutory basic filing fee is:

- ☒ missing.  
☐ insufficient.

Applicant must submit \$ 690.00 to complete the basic filing fee and/or file a small entity statement claiming such status (37 CFR 1.27).

☐ 2. The following additional claims fees are due:

\$ \_\_\_\_\_ for \_\_\_\_\_ total claims over 20.  
\$ \_\_\_\_\_ for \_\_\_\_\_ independent claims over 3.  
\$ \_\_\_\_\_ for multiple dependent claim surcharge.

Applicant must either submit the additional claim fees or cancel additional claims for which fees are due.

☒ 3. The oath or declaration:

- ☒ is missing or unsigned.  
☐ does not cover the newly submitted items.

An oath or declaration in compliance with 37 CFR 1.63, including residence information and identifying the application by the above Application Number and Filing Date is required.

☐ 4. The signature(s) to the oath or declaration is/are by a person other than inventor or person qualified under 37 CFR 1.42, 1.43 or 1.47.

A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.

☐ 5. The signature of the following joint inventor(s) is missing from the oath or declaration:

An oath or declaration in compliance with 37 CFR 1.63 listing the names of all inventors and signed by the omitted inventor(s), identifying this application by the above Application Number and Filing Date, is required.

☐ 6. A \$50.00 processing fee is required since your check was returned without payment (37 CFR 1.21(m)).

☐ 7. Your filing receipt was mailed in error because your check was returned without payment.

☐ 8. The application was filed in a language other than English.

Applicant must file a verified English translation of the application, the \$130.00 set forth in 37 CFR 1.17(k), unless previously submitted, and a statement that the translation is accurate (37 CFR 1.52(d)).

☐ 9. OTHER:

Direct the reply and any questions about this notice to "Attention: Box Missing Parts."

**A copy of this notice MUST be returned with the reply.**

*C. Barnes*

Customer Service Center  
Initial Patent Examination Division (703) 308-1202

03/36/2000 CV0000111 09474643 130.00 DP 690.00 DP  
01 86:105 02 86:199